

2025 | Fall Edition

Welcome to the Fall Edition of the Contract Services' Newsletter!

With the fall season underway, we're turning our attention to the weather changes that can impact productions. This issue highlights [Safety Bulletin #38: Guidelines for Inclement or Severe Weather](#), which offers guidance on weather hazards such as thunderstorms, flash floods, high winds, hail and storms. We're also featuring Safety Bulletin [#38A — "Addendum A — Lightning Safety"](#) which expands on safety considerations when lightning is present.

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2025 Safety Bulletin Updates

So far this year, the Industry-Wide Labor-Management Safety Committee has updated and revised **eleven Safety Bulletins & Health Awareness Sheets**.

Recent updates include bulletins on **stunts (Bulletin #4)**, **camera cranes (#25)**, **water hazards (#17)**, **unmanned aircraft systems (#36)**, and the **indoor heat illness prevention Safety & Awareness sheet**. The Committee also updated addenda related to **power line distance requirements (#22A and #23A)**.

A few more updates are anticipated before the end of the year. **Safety Bulletin #41 (Gimbals)** is in final review and will be updated soon. The Committee is also completing new and revised **Safety & Health Awareness Sheets on Photographic Dust Effects and Artificial Snow**, both of which will be released soon.

As always, you can find the Safety Bulletins and Awareness Sheets on our [website](#) or by downloading our [mobile app](#) (CS Access).

Lightning Safety on Set



Lightning can pose serious safety risks for productions, especially when filming outdoors. To help production teams stay alert and keep workers safe, we're highlighting [Safety Bulletin #38A – Lightning Safety](#) which outlines best practices for preparation, monitoring, and response to lightning activity. The bulletin includes a recommended action plan to help

productions identify lightning risks, determine when to pause work, and when it's safe to resume.

Earlier this year, IATSE Local 728 hosted a webinar on lightning safety and the addendum to [Safety Bulletin #38](#). A recording of the webinar, plus other lightning safety resources, are available through [Local 728's website](#).

We're Upgrading Our Live Webinar Training Experience

As part of our ongoing effort to modernize training through new technology, we're excited to introduce enhancements to our instructor-led online Safety Pass courses. Industry Professionals can now enjoy a more interactive and visually engaging Enhanced Live Webinar experience.

With these upgrades, our Safety Pass instructors can now deliver presentations for the B2, B3, F, D1 and R courses that go beyond a standard video call.

These enhancements introduce a range of features designed to make online training more interactive, flexible, and impactful, including:

- **Live interactive elements** to increase engagement
- **Multiple video sources** for more dynamic visuals
- **Seamless scene transitions** and **creative layouts**
- **Separate audio sources with audio filters** for clearer sound
- **Chroma key (green screen)** capabilities for immersive visuals
- **Pre-recorded video segments** to enrich course content



These changes offer a unique experience to keep Industry Professionals engaged while ensuring important safety information is delivered clearly and effectively.

New Safety Courses Launching Soon

We're launching five new Safety Pass courses in the coming weeks:

- o B6 – Camera Crane Safety
- o V3 – Shock/Arc Flash Awareness for Portable Power Systems
- o V4 – Generator and Portable Power Distribution Safety
- o V6 – Overhead Electrical Rigging Safety
- o R2 – Safe Rigging and Materials Handling



These online courses will be required for certain classifications working under the IATSE Local 80, 600, and 728 Agreements, as well as IBEW Local 40 and Laborers Local 724. If this applies to you, Contract Services will notify you of your new training requirement, completion deadline, and instructions about how to register for the course through your Portal.

Industry Professionals can always log into their **Portal** through the [Industry Hub](#) to view their assigned courses, training status, and upcoming requirements.

These online courses are part of the Safety Pass program, which celebrated its 20th anniversary in 2023. You can learn more about Safety Pass [here](#).

Industry Welcome Call Program Celebrates First Anniversary

Since September 2024, our Customer Service Operations (CSO) team has completed nearly 2,000 welcome calls to newly placed Industry Professionals. Through each call, we congratulate the recipient on placement, review required training details and share essential information on how to stay compliant within their classification.

Feedback has been overwhelmingly positive, with many Industry Professionals appreciating the personal guidance.

This initiative reflects Contract Services' ongoing commitment to creating a more user-friendly and seamless experience for Industry Professionals.

CS Staff Spotlight: Meet Joe Leon of Customer Service Operations

With the spotlight on our CSO department, we want to introduce **Joe Leon**, who is a key contributor to the [Industry Welcome Call Program](#). Since joining Contract Services, Joe has helped redefine how we connect with the Industry Professionals we serve, by reaching out first.

Before joining Contract Services, Joe had already explored both the film industry and customer service



worlds. “I got my start working with my father, who was a film colorist,” Joe shared. “It gave me a real appreciation for the art of filmmaking, especially as the industry moved from film to digital.” Later, Joe spent time working with K9 training and boarding facilities, developing strong communication and customer service skills.

Today, Joe helps drive the Industry Welcome Call Program, which proactively contacts newly placed Industry Professionals to provide guidance, compliance information, and support. “Sometimes Industry Professionals can feel overwhelmed when they’re first placed on a roster,” Joe said. “My goal is to make sure they leave our conversation more confident and informed

than when they started.”

We’re proud to have Joe supporting this important function within our CSO team, and we look forward to his continued contributions as we support the Industry Professionals we serve.

Let's Stay Connected!

Don't miss the latest updates, safety resources, and behind-the-scenes highlights from Contract Services!

Follow us on social media for news you can use, reminders about training, and stories from across the industry.

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